



Welcome to the Chainflex® Guarantee Program!

Orange, silver, and gold memberships provide guarantees for predictable cable performance for up to 36 months.

When it comes to cables, energy supply system specialist igus® is the first- and only – manufacturer to provide a guarantee program for continuous-flexing cables. In the newly dubbed “Chainflex Guarantee Program,” machine designers and manufacturers can receive a guarantee that goes far beyond just the basic legal conditions.

igus guarantees the durability and functional safety of its cables, to give machine manufacturers and plants added reliability. The aim is to provide binding statements about the durability of igus’ Chainflex cables when used inside Energy Chain® cable carriers. The new guarantee club is applicable to all cataloged cables from igus.

Three levels of guaranteed safe cables

Anyone who registers in the program will receive a customized guarantee that goes beyond the standard legal 12 month guarantee. The respective guarantee depends on the customer’s annual turnover of Chainflex cables, and is defined by the duration or the number of double-strokes performed by the machine.

There are three levels of the guarantee program, orange, silver, and gold. Orange membership entitles you to 18 months, or 5 million double-strokes, completely guaranteed. Silver up’s the status to 24 months or 7.5 million double-strokes, and gold membership gives 36 months or 10 million double-strokes of guaranteed operation. The guarantee program requires that the Chainflex cables operate within the predefined operating conditions for the cable’s respective series. An igus sales representative certifies and trains the assembling and engineering team on the perfect Chainflex installation, completely free of charge.

igus test lab: the heart of the performance guarantee

igus is able to make these commitments to guarantee its products because of its’ extensive testing data, accumulated over decades of experience. Hundreds of thousands of tests have been completed on Chainflex cables. igus has the largest test lab in the industry, covering nearly 6,000 square feet. There, the special stresses and challenges that face cables in



constant motion are analyzed and recorded, and data is added to the immense records that aid in research and development.

Test machines in the lab apply more than two billion motion cycles and 1.4 million electrical measurements each year, and more than 700 cables are in constant motion inside the facility. Part of the testing that all Chainflex cables endure is against chemical impact, cold temperature tests run at -40° F, and rotational movement tests. Based on these test results, igus is in the position to make clear statements about the lifetime and durability of its cables.

Calculable lifetime and quick delivery guaranteed

igus is the only supplier who can offer lifetime calculators for its cables. Using the bank of test-lab data, igus developed a series of free online tools that are able to find the exact projected lifetime of a select cable, and order it as well. Learn more about the guarantee program at <http://www.igus.com/chainflex-guarantee>.

About igus®

igus® develops industry-leading Energy Chain® cable carriers, Chainflex® continuous-flex cables, DryLin® linear bearings and linear guides, iglide® plastic bushings, and igubal® spherical bearings. These seemingly unrelated products are linked together through a belief in making functionally advanced, yet affordable plastic components and assemblies. With plastic bearing experience since 1964, cable carrier experience since 1971 and continuous-flex cable since 1989, igus provides the right solution from over 80,000 products available from stock. No minimum order required. For more information, contact igus at 1-800-521-2747 or visit www.igus.com.



Captions:

Picture PR-052814-01, igus Inc.

igus bundles its Chainflex® guarantee performances in the new guarantee club. Whoever registers in the club, receives standardized guarantees that go far beyond the legal guarantee of 12 months.

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